



# 2022

## Summary of Benefits



**Ascension, East Baton Rouge,  
East Feliciana, Iberville, Jefferson,  
Lafourche, Livingston, Orleans,  
St. Charles, St. John the Baptist,  
St. Tammany, West Baton Rouge**

**Ochsner Health Plan Premier (HMO)  
Medicare Advantage Plan with Prescription Drugs  
H9763-001**

**Please contact **Ochsner Health Plan** at 1-833-674-2112. TTY: 711.**

**We are open 8 a.m. to 8 p.m. seven days a week from October 1st to March 31st  
and 8 a.m. to 8 p.m. Monday through Friday April 1st to September 30th.**

**This is a summary of drug and health services covered by  
Ochsner Health Plan Premier (HMO),  
January 1, 2022 - December 31, 2022**

Ochsner Health Plan Premier (HMO) is a Medicare Advantage HMO plan with a Medicare contract. Enrollment in the Plan depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the "Evidence of Coverage" by calling Member Services toll-free at 1-833-674-2112. Hours are seven (7) days a week from 8:00 a.m. to 8:00 p.m., October 1 – March 31 and Monday – Friday from 8:00 a.m. to 8:00 p.m. from April 1 – September 30. TTY users call 711 or visit our website at [www.ochsnerhealthplan.com](http://www.ochsnerhealthplan.com).

To join Ochsner Health Plan Premier (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Our service area includes the following Louisiana Parishes: Ascension, East Baton Rouge, East Feliciana, Iberville, Jefferson, Lafourche, Livingston, Orleans, St. Charles, St. John the Baptist, St. Tammany, West Baton Rouge.

Ochsner Health Plan Premier (HMO) has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

Premiums and Benefits	Ochsner Health Plan Premier (HMO)	What You Should Know
<b>Monthly Plan Premium</b>	You pay \$0	You must continue to pay your Medicare Part B premium.
<b>Part B Premium Reduction</b>	Up to \$30	
<b>Annual Medical Deductible</b>	\$0	There is no Medical deductible
<b>Maximum Out-of-Pocket Responsibility</b> (does not include prescription drugs)	\$3500 annually	The most you pay for copays, coinsurance, and other costs for medical services in a year.
<b>Inpatient Hospital</b>	\$65 copayment each day for days 1 to 10 for Medicare-covered hospital care. \$0 copayment for additional Medicare-covered days. You pay these amounts until you reach the out-of-pocket maximum.	Our plan covers an unlimited number of days for inpatient hospital stays. <i>Your provider may need to obtain prior authorization.</i>
<b>Outpatient Hospital</b>		<i>Your provider may need to obtain prior authorization.</i>
<ul style="list-style-type: none"> <li>• Ambulatory Surgery Center</li> </ul>	\$125 copay \$0 copay for diagnostic colonoscopy	
<ul style="list-style-type: none"> <li>• Outpatient Hospital Including Surgery</li> </ul>	\$125 copay \$0 copay for diagnostic colonoscopy	
<ul style="list-style-type: none"> <li>• Outpatient Observation Services</li> </ul>	\$0 copay	
<b>Doctor Visits</b>		
<ul style="list-style-type: none"> <li>• Primary Care</li> <li>• Specialist Care</li> </ul>	\$0 copay \$20 copay	
<b>Preventive Care</b> (e.g. flu vaccine, COVID-19 vaccine, diabetic screenings)	You pay \$0 copay	Any additional preventive services approved by Medicare during the contract year will be covered.
<b>Emergency Care</b> (local and world-wide)	\$90 copay	If you are admitted to the hospital within one (1) day, the emergency room copay is waived.
<b>Urgently Needed Services</b> (local and world-wide)	\$20 copay	If you are admitted to the hospital within one (1) day, the urgent care copay is waived.

Premiums and Benefits	Ochsner Health Plan Premier (HMO)	What You Should Know
<p><b>Diagnostic Services/Labs/Imaging</b></p> <ul style="list-style-type: none"> <li>• Diagnostic Radiology Services (e.g. MRI)</li> <li>• Lab Services</li> <li>• Diagnostic Tests and Procedures</li> <li>• Therapeutic Radiology</li> <li>• Outpatient X-Rays</li> </ul>	<p>\$0 copay for diagnostic mammogram \$20 copay for other services</p> <p>\$0 copay</p> <p>\$10 copay</p> <p>\$20 copay</p> <p>\$10 copay</p>	<p><i>Your provider may need to obtain prior authorization.</i></p>
<p><b>Hearing Services</b></p> <ul style="list-style-type: none"> <li>• Exam to diagnose and treat hearing and balance issues</li> <li>• Routine Hearing Exam</li> <li>• Hearing Aids</li> </ul>	<p>\$20 copay</p> <p>\$10 copay</p> <p>\$1000 allowance every year</p>	<p>One (1) routine exam every year.</p> <p>Plan pays up to \$500 per ear per year.</p>
<p><b>Dental Services</b></p> <ul style="list-style-type: none"> <li>• Preventive Dental</li> <li>• Comprehensive Dental</li> </ul>	<p>\$0 copay for oral exams, cleaning and x-rays.</p> <p>\$50 deductible applies before coverage begins.</p> <p>\$11- \$295 copay for restorative services</p> <p>\$15 for extractions</p> <p>\$20-\$217.75 copay for prosthetics, other oral/maxillofacial surgery, &amp; other services</p>	<p>Preventive Dental (oral exams, cleaning, and dental x-ray) each service limited to two (2) treatments per year.</p> <p>Comprehensive Dental - Restorative Services; Periodontics; Extractions; Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services</p> <p>Comprehensive and Preventive dental services are limited to up to \$2000 in total combined cost per year.</p>

Premiums and Benefits	Ochsner Health Plan Premier (HMO)	What You Should Know
<p><b>Vision Services</b></p> <ul style="list-style-type: none"> <li>• Exam to diagnose and treat conditions and diseases of the eye</li> <li>• Eyewear post cataract surgery</li> <li>• Routine Eye Exam</li> <li>• Eyewear</li> </ul>	<p>\$20 copay</p> <p>\$0 copay</p> <p>\$0 copay</p> <p>\$0 copay</p>	<p>One (1) Routine exam per year.</p> <p>Eyewear - Up to \$200 every year.</p>
<p><b>Mental Health Services</b></p> <ul style="list-style-type: none"> <li>• Inpatient visit</li> <li>• Outpatient Group Therapy Visit</li> <li>• Outpatient Individual Therapy Visit</li> </ul>	<p>\$65 copayment each day for days 1 to 10 for Medicare-covered hospital care. \$0 copay for days 11-90</p> <p>\$20 copay</p> <p>\$20 copay</p>	
<p><b>Skilled Nursing Facility (SNF)</b></p>	<p>\$0 copay per day for days 1-20 \$165 copay per day 21-100</p>	<p>Our plan covers up to 100 days in a SNF</p> <p>Zero (0) hospital days required prior to SNF admission.</p>
<p><b>Therapy Services</b></p> <ul style="list-style-type: none"> <li>• Occupational Therapy Visit</li> <li>• Physical Therapy Visit</li> <li>• Speech Therapy</li> </ul>	<p>\$10 copay</p> <p>\$10 copay</p> <p>\$10 copay</p>	
<p><b>Ambulance</b> (local and world-wide)</p>	<p>\$235 copay for ground ambulance</p> <p>20% coinsurance for air ambulance</p>	<p><i>Prior authorization may be required for Medicare-covered non-emergent ambulance.</i></p>
		<p>5</p>

Premiums and Benefits	Ochsner Health Plan Premier (HMO)	What You Should Know
<b>Medicare Part B Drugs</b>	You pay 20% of the cost for Medicare-covered services	<i>Prior authorization is required.</i>
<b>Home Health Services</b>	You pay \$0 copay for Medicare-covered services	<i>Prior Authorization required.</i>
<b>Foot Care (Podiatry)</b>	\$20 copay	Limited to six (6) routine podiatry services per year
<b>Medical Equipment/Supplies</b> <ul style="list-style-type: none"> <li>• Durable Medical Equipment (e.g. wheelchairs, oxygen)</li> <li>• Prosthetics (e.g. braces, artificial limbs)</li> <li>• Diabetes Supplies</li> </ul>	0% for DME from preferred provider.  20% for DME from other providers.	<i>Prior authorization is required.</i>
<b>Over-the-Counter (OTC) Items</b>	You pay \$0 copay for up to \$75 per quarter of covered items.	Plan provides \$75 per quarter allowance for over-the-counter items and unused benefit are not carried forward for the next period and plan year  Members must select OTC items through the Ochsner Health Plan OTC catalog.
<b>Chiropractic Care</b>	\$10 copay	Manual manipulation of the spine to correct subluxation
<b>Diabetes Management</b> <ul style="list-style-type: none"> <li>• Diabetes Monitoring Supplies</li> <li>• Diabetes Self-management Training</li> <li>• Therapeutic Shoes or inserts</li> </ul>	\$0 Copay  \$0 copay  \$0 copay	
<b>Fitness Program</b>	\$0 copay	Must use network fitness facility. Program includes fitness tracker.

Premiums and Benefits	Ochsner Health Plan Premier (HMO)	What You Should Know
<b>Meal Benefit</b>	\$0 copay	<p>Immediately following surgery or inpatient hospital stay. Nutritional need must meet CMS criteria for this benefit.</p> <p>Allowance: 2 meals per day for 7 days per Medicare-covered inpatient discharge. No maximum number of meals per year.</p>
<b>Hospice</b>	You pay nothing for hospice care from any Medicare-approved hospice	You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.
<b>Opioid Treatment Services</b>	\$0 copay	Must be provided by a CMS certified Opioid Treatment Services Program.
<b>Outpatient substance abuse treatment – group or individual</b>	\$20 copay	Prior authorization required.
<b>Renal dialysis</b>	20% coinsurance	Prior authorization required.





## Prescription Drugs

### Stage 1: Annual Prescription Deductible

Since you have no deductible for Part D drugs, this payment stage doesn't apply.

### Stage 2: Initial Coverage (After you pay your deductible, if applicable)

#### Retail 30-day supply

#### 90-day supply

#### Mail Order 90-day supply

Tier 1:  
Preferred Generic Drugs

\$0 copay

\$0 copay

\$0 copay

Tier 2:  
Generic Drugs<sup>1</sup>

\$10 copay

\$0 copay

\$0 copay

Tier 3:  
Preferred Brand Drugs

\$45 copay

\$135 copay

\$135 copay

Select Insulin Drugs<sup>2</sup>

\$35 copay

\$105 copay

\$105 copay

Tier 4:  
Non-Preferred Brand  
Drugs

\$100 copay

\$300 copay

\$300 copay

Tier 5:  
Specialty Tier Drugs

33% coinsurance

N/A<sup>3</sup>

N/A<sup>3</sup>

### Stage 3: Coverage Gap Stage

Tier 1 and Tier 2 Drugs are covered in the gap. For covered drugs on other tiers, after your total drug costs reach \$4,430, you pay 25% coinsurance for generic drugs and 25% coinsurance for brand name drugs during the coverage gap.



## Prescription Drugs

### Stage 4: Catastrophic Coverage

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050, you pay the greater of: \$3.95 for those generic or preferred multisource drugs with a retail price under \$79 and 5% for those with a retail price greater than \$79. For brand-name drugs, you would pay \$9.85 for those drugs with a retail price under \$197 and 5% for those with a retail price over \$197.

### Other Limitations May Apply

1 Tier includes enhanced drug coverage

2 For 2022, this plan participated in the Insulin Senior Savings Program which offers lower, stable, and predictable out of pocket costs for covered insulin through the different Part D benefit coverage stages. You will pay a maximum of \$35 for a 1-month supply of covered Senior Savings Program insulin during the deductible, initial coverage, and coverage gap or “donut hole” stages of your benefit. You will pay 5% of the cost of these covered insulin in the catastrophic stage. Your cost maybe less if you receive Extra Help from Medicare.

3 Limited to a 30-day supply.

## Anti-Discrimination Notice

**Ochsner Health Plan Premier (HMO)** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ochsner Health Plan Premier (HMO) does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Ochsner Health Plan Premier (HMO):**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Plan Compliance Officer. If you believe that Ochsner Health Plan Premier (HMO) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer, at 1-833-937-3167, (TTY/TDD users call 711), or email [OHPCompliance@ochsner.org](mailto:OHPCompliance@ochsner.org).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Plan Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office or Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

### **U.S. Department of Health and Human Services**

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

## Multi-Language Interpreter Service

### English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-833-674-2112 (TTY/TDD: 711).

### Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-674-2112 (TTY/TDD: 711).

### 繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-833-674-2112 (TTY: 711)。

### Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-833-674-2112(TTY/TDD: 711).

### Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-833-674-2112(TTY/TDD: 711).

### العربية (Arabic)

ملحوظة: إذا كنت تتحدث اللغة، نمان خدمات المساعدة اللغوية متوفرة لك بالمجان. اتصل برقم 1-448-412-3368 (رقم هاتف الصم والبكم: 117).

### Srpsko-hrvatski (Serbo-Croatian)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-833-674-2112 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

### 日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-833-674-2112 (TTY/TDD: 711) まで、お電話にてご連絡ください。

### Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-833-674-2112 (ATS : 711).

### 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-833-674-2112 (TTY/TDD: 711)번으로 전화해 주십시오.

### Deitsch (Pennsylvania Dutch)

Wann du schwetzscht, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-833-674-2112 (TTY/TDD: 711).

For more information, contact Ochsner Health Plan Premier (HMO) from 8:00 a.m. to 8:00 p.m., 7 days a week from October 1 – March 31 and Monday – Friday from 8:00 a.m. to 8:00 p.m. from April 1 – September 30 at 1-833-674-2112(TTY users call 711) or visit [www.ochsnerhealthplan.com](http://www.ochsnerhealthplan.com).

You can access the Ochsner Health Plan Premier (HMO) provider or pharmacy directory on our website at [www.ochsnerhealthplan.com](http://www.ochsnerhealthplan.com).

For coverage and costs of Original Medicare look in your current “Medicare & You” handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

Ochsner Health Plan Premier (HMO) is an HMO with a Medicare Contract. Enrollment in Ochsner Health Plan Premier (HMO) depends on contract renewal.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premium and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium.

This information is available for free in other languages. Please call Member Services at 1-833-674-2112 (TTY/TDD users call 711) from 8 a.m. to 8 p.m., 7 days a week from October 1 – March 31 and Monday – Friday from 8 a.m. to 8 p.m. from April 1 – September 30.

This plan is available to anyone with Medicare who meets the Skilled Nursing Facility (SNF) level of care and resides in a nursing home. Ochsner Health Plan Premier (HMO) has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Special Needs Plan (SNP) until 2021 based on a review of the Ochsner Health Plan Premier (HMO) Model of Care.

The pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.









**Toll-free: 1-833-674-2112 (TTY/TDD users should call 711)**

**Hours: 8:00 a.m. to 8:00 p.m., 7 days a week from October 1 – March 31**

**and Monday – Friday 8:00 a.m. – 8:00 p.m.**

**[ochsnerhealthplan.com](http://ochsnerhealthplan.com)**



**Ochsner Health Plan**  
**1450 Poydras St., Suite 110**  
**New Orleans, LA 70112**  
**1-833-674-2112 Member Services**  
**[www.ochsnerhealthplan.com](http://www.ochsnerhealthplan.com)**

**Ochsner Health Plan** is an HMO with a Medicare contract. Enrollment in Ochsner Health Plan depends on contract renewal. You must continue to pay your Medicare Part B Premium. Benefits, premiums, and/or co-payments/co-insurance may change on January 1 of each year.